



# The Salvation Army Disaster Relief Services

## Meal Services

Our mobile kitchens travel the streets to provide hot meals to survivors and relief workers. We also set up meal stations near busy work sites or in community buildings where neighbors and volunteers gather for support.

## Spiritual Ministry

When you feel hurt, upset or overwhelmed, turn to our staff and volunteers for support. They will pray with you in your time of need, while our officers can provide pastoral care.

## Counseling

We'll lend an ear to listen. No matter what's on your mind, our staff and volunteers are trained in emotional and spiritual care to provide counseling in the wake of disasters.

## Identification/Registration

During a major disaster, time is of the essence in letting families know their loved ones are safe. We locate survivors and provide information to their family and friends through our Salvation Army Team Emergency Response Network (SATERN).

## Shelter

In major disasters, we set up hubs that provide shelter, meals and counseling, often working with other agencies. When the best option is a short-term hotel stay, we cover the bill.

## Donated Goods

Each disaster is unique. We determine what the biggest needs are and seek out individuals and organizations who can provide these items to survivors. This includes food, water, toiletry items, clothes, cleaning supplies, blankets and much more.

## Cleanup and Reconstruction

In major disasters, we can coordinate or assist with cleanup and reconstruction. We have troops of volunteers to enlist for large projects like this.

## Financial Assistance

We know it won't undo what's been lost – but we can offer financial help as a step toward a brighter future. We have short-term grants for medicine, groceries and other pressing needs. When the road back to normal is a bit

longer, we partner with other agencies to give you long-term financial help. What we give, you never have to worry about repaying.

### **Volunteer Staffing**

We recruit, train and deploy disaster volunteers, sometimes by the thousands. We also help coordinate community volunteers during large-scale efforts.

### **Advocacy**

We work closely with other disaster relief organizations and government agencies to maximize our impact and avoid duplicating services. We are also active members of the Minnesota and North Dakota chapters of Voluntary Organizations Active in Disasters.